

Road-Ready

Driver Training

Terms & Conditions

Daniel M McCarthy and Lindsay D Piekarski are the proprietors and representatives of Road Ready Driver Training.

These Terms & Conditions are an important part of your driving tuition.

Be fit to drive: You must comply with medical advice given on any prescribed medications that could affect your driving. You must hold a current and valid provisional or full driving licence which must be produced on your first driving lesson, and have it with you each lesson thereafter. Any changes to your driving licence due to medical conditions or driving convictions must be communicated to your instructor immediately.

Please ensure that you present yourself in suitable clothing, particularly footwear. It is important to attend lessons with any appropriate glasses or contact lenses for reasons of road safety. If your instructor thinks you are unfit to drive for failing to meet any of these conditions or your general well being, the lesson will be cancelled at your expense. Road Ready Driver Training cannot accept responsibility for any injury, loss or damage arising from a driving lesson.

Lesson Fees: Must be made at the beginning of each lesson, and can be by cash or cheque. Any unpaid cheques will be subject to an administration fee of £15:00. Block bookings must be paid for in full on the first lesson of that block. Refunds will only be made in exceptional circumstances.

Prices may be varied at any time with reasonable notice.

Cancellation: 48 hours (2 days) notice is required to cancel any driving lesson. If less than 48 hours (2 days) notice is given, half the lesson fee must be paid at the next lesson. If less than 24 hours (1 day) notice is given, the full lesson fee must be paid on the next lesson. If you suspend taking any pre-paid tuition for a period of 12 weeks, any remaining tuition owed will be forfeited.

Road Ready Driver Training cannot be held responsible for any mechanical or electrical failure which may cause the prevention or termination of a lesson or driving test. If the weather is too severe to take a lesson your lesson will be re-arranged. The decision will be made considering your ability and any advice given by motoring organisations regarding road conditions. If you decide to cancel at short notice due to weather, yet the conditions are suitable to drive, the lesson will be chargeable.

Lessons: Your driving lesson will be on a one to one basis. Your instructor is happy to start and finish your lesson at different locations, providing these are agreed at least one week in advance, and that both locations are within the instructor's usual area of work.

Penalties: Whenever you are driving in the driving school vehicle, you will be under close supervision. However, Road Ready Driver Training cannot be held responsible for any infringement of the law. Any fines that are incurred will be the responsibility of the driver.

Practical Tests: Road Ready Driver Training will make every effort to help you reach the high standard of driving that will enable you to pass your driving test and learn safe driving skills for life, therefore you must try to maintain regular lessons leading up to your test otherwise your test date might have to be moved back to give you more time to prepare. The only way to pass the driving test is to be properly prepared. In the interest of road safety Road Ready Driver Training reserves the right to withdraw the use of their vehicles for tests without prior notice should you prove to be unsafe and not up to test standard.

Punctuality: Your instructor will contact you if they are going to be later than 15 minutes for your driving lesson. The time lost will be added to the end of the lesson if possible, or added to another lesson at a later date. If you are late for your lesson, then that time will be lost.

Communications: to ensure that communication channels are in place, please ensure that your instructor is aware of your current mobile and landline numbers.

Holidays and Availability: Your instructor will give you notice of his or her holidays or days when they are not available. Please ensure that you offer the same courtesy. Please be sure to book your first lesson after your holiday or break in tuition, to retain your place on the diary and to maintain progress.

Code of Practice: Road Ready Driver Training will abide by the Voluntary Code of Practice which has been agreed between the DVSA and the main bodies representing Approved Driving Instructors.

<https://www.gov.uk/guidance/adi-voluntary-code-of-practice>

Complaints by clients should be made in the first instance to Road Ready Driving School. Failing agreement or settlement of a dispute, reference may be made to DVSA's Registrar of Approved Driving Instructors who will consider the matter and advise accordingly.

By taking lessons with Road Ready Driver Training it is understood that you have read and agreed to these Terms and Conditions.